



Tram Project Quality Policy Statement

The Edinburgh Tram project will deliver a new tram network for the City of Edinburgh.

The project will adopt a quality management system which conforms to the principles and requirements of BS EN ISO 9001:2000 Quality Management Systems.

tie recognises that the achievement of the objectives set for the Edinburgh Tram project requires that the project is underpinned by a systematic approach with a “right first time” attitude. The management team:

- shall promote a positive culture through leadership and communication,
- use effective communication within the team as a primary enabler of quality,
- shall put in place suitable management arrangements for the effective execution of the Edinburgh Tram project,
- is committed to continual improvement of its management arrangements throughout the project life cycle,
- set quality objectives which shall be monitored and reviewed for effectiveness and suitability,
- will deliver a tram network that is fit for purpose, meeting the technical requirements of the project’s stakeholders and being delivered to time and cost.

It is recognised that everyone involved with the Edinburgh Tram project is responsible for the quality of the delivery. Quality must be considered as a core value that is to taken into account by Edinburgh Tram project staff and suppliers in all their project related activities.

This policy shall be communicated to Edinburgh Tram project staff and suppliers.

This policy shall be reviewed annually for continuing suitability.

Signed

Steven Bell
Project Director
6th May 2008

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DEL.HSQE.103	3.0	Approved	6 th May 08	Edinburgh Tram Network	1 of 1